

Continuo

Managed services by Quoris

FLYER

Engagements sort into three categories based on the type of work involved:

Foundation

Ticketing¹
Break-fix support
Help desk

Ex: ServiceNow support services

Core

System/module
administration
Optimizations and upgrades
Activity-based initiatives

Ex: Legacy DMS administration

Elite

Strategic planning, plus
operational follow-through²
Strategic advisory, plus
roadmap delivered

Ex: Epic Refuel

¹ Quoris works inside the client's existing ticketing system (e.g., ServiceNow) | ² For the same types of projects and support outlined in "Core" category

The Continuo difference

Continuo delivers the benefits of managed services without sacrificing the quality, accessibility, or experience of on-shore healthcare IT talent.

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|---|---|
| ✓ 26+ years of HIT expertise | ✓ Quoris takes on the work, so internal teams can stay focused elsewhere |
| ✓ Engagements are tied to outcomes delivered | ✓ Modular program structure for predictable cost breakdown |
| ✓ Expert US-based HIT team dedicated to your engagement | ✓ Defined SLAs, ongoing reporting, and a committed point person for your engagement |

EHR and technologies

Epic
MEDITECH
Oracle Cerner
Athena Health
AWS

OnBase
Chartmaxx
ServiceNow

Migrating to Epic Gallery?

Ask us about legacy DMS
administration via Continuo.

Continuo (noun • kən-ˈtin-yə-, wō)

In music, continuo plays continuously beneath a piece, so the rest of the ensemble is free to focus on their part.

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