

Nationally Recognized Catholic Health System

Flexible, High-Volume Staffing for a Complex EHR Transformation



Background

One of the largest Catholic health systems in the U.S. was transitioning to a unified Epic platform across its network. A leading US-based defense and technology contractor was engaged to provide operational and technical support, but the scale of the effort required large volumes of short-term, specialized staff. Since the contracting company was not structured to scale that workforce efficiently, it partnered with Quoris, which supplied the skilled resources needed to support both legacy operations and the transformation.

Core Issues

- Standardizing the EHR across a large, multi-hospital network created significant complexity.
- The customer needed to maintain stable day-to-day operations during the transition, but could not divert internal teams without risking disruptions to critical clinical and business systems.
- Executing a wide range of transformation work, including data migration, reporting, training, and project coordination, brought scale and specialization challenges typical of a program this size.

Our Solution

Quoris delivered high-volume, flexible, project-based specialized staffing across both legacy and transformation initiatives.



100+

Specialized experts deployed across the engagement.

Outcomes

- Consistent staffing coverage across critical operational and technical functions during peak demand periods
- Specialized, short-term expertise deployed at key phases of the transformation
- Flexible resource scaling aligned to shifting project demands, including go-lives and backlog reduction efforts



Throughout the project, we needed to scale quickly and bring in very specific skill sets, and Quoris was able to step in and support that without a lot of friction. It's not always easy to find that kind of talent on short notice, especially at the volume we needed, and Quoris consistently filled those needs quickly and reliably. That made it much easier for us to keep things moving as priorities shifted.

Portfolio Director, Leading US-based defense and technology contractor

Customer Profile

Provider Type: Hospital System **Size:** 101 Hospitals **EHR:** Epic/Mixed Leg. **Location:** USA (27 States)

This faith-based health system operates over 100 facilities and serves millions of patients across more than two dozen states, offering everything from primary care to specialized treatments. It combines large-scale resources with a mission-driven focus on compassionate, whole-person care that supports both medical needs and overall well-being.