

Santa Clara County Health System

Turning Application Noise Into System Harmony



\$1.5M–\$4.5M

of savings identified in Phase 1

Background

Following years of growth, acquisitions, and system consolidation, the County of Santa Clara recognized the need for an objective review of its application environment. Despite prior Epic cleanup and internal efforts, leadership lacked a complete and trusted view of redundancy, technical debt, and overall spend. To gain clarity and establish a reliable foundation for decision-making, the health system engaged Quoris to conduct a comprehensive application rationalization.

Core Issues

- Application sprawl driven by years of acquisitions, consolidation, and decentralized purchasing
- Limited visibility into redundant and overlapping applications across county and health system environments
- Concern about accumulated technical debt and long-term sustainability of the application portfolio
- Internal efforts lacked the time, tooling, and governance required to deliver a complete and objective assessment

Our Solution

Application Rationalization to build a comprehensive application inventory, validate usage and ownership, and identify redundancy across clinical and business systems.

Outcomes

- **\$1.5M–\$4.5M est. savings** uncovered through consolidation and decommissioning
- Complete visibility into the application portfolio, supported by a clear and actionable rationalization roadmap
- Hidden redundancy & technical debt surfaced, including overlap across clinical and county systems
- Stronger governance and decision-making foundation established for future cost control and modernization
- Clear path forward for remediation and shared savings, enabling confident planning for next-phase initiatives



The County of Santa Clara has recently completed an exhaustive application rationalization program with Quoris. From beginning to end, the team from Quoris made the process easy and were thorough through each step of the process. I'm thrilled with the interactions with the Quoris team and how they worked collaboratively across the County of Santa Clara organization.

Khalid Turk, MBA, PMP, CHCIO, CDH-E, CITO
County of Santa Clara, California

Customer Profile

Provider Type: Hospital System **Size:** ~700 Beds **EHR:** Epic **Location:** Santa Clara, USA

Santa Clara County Health System is a county-run healthcare system providing inpatient, outpatient, emergency, and public health services through multiple hospitals and care sites. Embedded within county government, the organization supports a diverse population and manages a broad clinical and administrative technology footprint.